



Emergency Contact Information

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911 should be used for serious emergencies and fires ONLY

In the event of an emergency, especially after our office hours (Mon–Fri: 9am – 5pm), please do not attempt to contact us to rectify the situation. Call one of the numbers listed below to get immediate help with an emergency. We ask that you also log into your tenant portal and submit a maintenance request and we will follow-up the next business day.

Kissimmee Utility Authority

Emergency support is available 24-hours a day.

- 407-933-7777 or 877-582-7700

Duke Energy

- 800-228-8485

OUC Customer Service

- **Emergency Service Hotline**
 - To report a power outage or water trouble in Orlando/Orange County, call 407.423-9018 (24 hours)
 - In St. Cloud/Osceola County, call 407.957.7373 (24 hours)

Florida Power & Light

- 386-252-1541

Osceola County Emergency

- 231-832-3255

City of Oviedo

407-971-5692

Polk County

- Emergency Management (863) 534-5600
- Night and Weekend Emergency Service Requests (863) 534-0360

City of Casselberry Water

- 407-262-7700

Orange County Utilities

- For water and wastewater emergencies 407-836-2777. 24 hours a day

City of Deltona Water

- 386-575-6800
- After Hours 386-860-7177

Toho Water Authority

Emergency Service is available 24 hours a day

- (863) 496-1770
- After 5 p.m. and on Weekends: (863) 496-1770

City of Winter Park

- 407-599-3566